

## WELLENDORF ENT PATIENT INFORMATION

Pharmacy of Choice: \_\_\_\_\_ Location: \_\_\_\_\_

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Age: \_\_\_\_\_ Sex: M F

Social Security Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Race: (Circle one) American Indian/Alaska Native Asian Black/African American White Other Declined

Ethnicity: (Circle one) Declined Hispanic or Latino Not Hispanic or Latino

Primary Language Spoken: \_\_\_\_\_

Marital Status: S M D W Other Spouse's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

(patient, if over 18, or responsible person, if patient under 18)

Preferred Way to be Contacted: (Circle one) Declined Mail Home Phone Cell Phone Email

Employer: \_\_\_\_\_ Work Phone Number: \_\_\_\_\_

Family Physician: \_\_\_\_\_ Referring Physician: \_\_\_\_\_

How did you hear about us: (Circle one) Radio TV Newspaper Friend Family Physician

Person Responsible for Bill: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Responsible Person Address: \_\_\_\_\_

Responsible Person DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Social Security Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Phone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Phone Number: \_\_\_\_\_

Other Responsible Person: \_\_\_\_\_ Relationship: \_\_\_\_\_

Other Responsible Person Address: \_\_\_\_\_

Responsible Person DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Social Security Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Phone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Phone Number: \_\_\_\_\_

Please Provide Your Insurance Information (We will also need to scan your insurance card and photo ID)

Primary Insurance: \_\_\_\_\_ Name of Cardholder: \_\_\_\_\_

Cardholder's DOB: \_\_\_\_\_ Cardholder's SSN: \_\_\_\_\_

Secondary Insurance: \_\_\_\_\_ Name of Cardholder: \_\_\_\_\_

Cardholder's DOB: \_\_\_\_\_ Cardholder's SSN: \_\_\_\_\_

I certify that the above information is true and correct to the best of my knowledge. I have been presented with Wellendorf ENT Financial Policy. I understand that I am financially responsible for all charges, regardless of insurance coverage.

Patient or Authorized Person's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE COMPLETE BOTH SIDES**

# WELLENDORF ENT

**NAME:** \_\_\_\_\_ **Age:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

This form is to help give you better health care. It is completely confidential and will be part of our medical record. If you have any questions regarding your answers, please wait and ask the doctor.

**REASON FOR TODAY'S VISIT:** \_\_\_\_\_

What makes it better: \_\_\_\_\_ Worse: \_\_\_\_\_

## PERSONAL MEDICAL HISTORY:

|                            |      |        |  |      |        |
|----------------------------|------|--------|--|------|--------|
| Allergies.....             | Self | Family | HIV/AIDS.....                            | Self | Family |
| Anemia.....                | Self | Family | Indigestion.....                         | Self | Family |
| Arthritis/Joint Pain.....  | Self | Family | Irregular Heart.....                     | Self | Family |
| Asthma.....                | Self | Family | Jaundice.....                            | Self | Family |
| Bleeding Disorder.....     | Self | Family | Kidney Disease.....                      | Self | Family |
| Chest Pain.....            | Self | Family | Night Sweats.....                        | Self | Family |
| Convulsion.....            | Self | Family | Nosebleeds.....                          | Self | Family |
| COPD/Emphysema.....        | Self | Family | Pacemaker.....                           | Self | Family |
| Cough.....                 | Self | Family | Shortness of Breath.....                 | Self | Family |
| Coughing Blood.....        | Self | Family | Sinusitis.....                           | Self | Family |
| Diabetes.....              | Self | Family | Skin Cancer.....                         | Self | Family |
| Difficulty Swallowing..... | Self | Family | Stroke.....                              | Self | Family |
| Dizziness.....             | Self | Family | Thyroid Disease.....                     | Self | Family |
| Epilepsy.....              | Self | Family | Tonsillitis.....                         | Self | Family |
| Glaucoma.....              | Self | Family | Tuberculosis.....                        | Self | Family |
| Hearing Loss.....          | Self | Family | Ulcer.....                               | Self | Family |
| Heart Disease.....         | Self | Family | Vision Changes (other than glasses)..... | Self | Family |
| Hepatitis.....             | Self | Family | Weight Loss.....                         | Self | Family |
| High Blood Pressure.....   | Self | Family | Other.....                               | Self | Family |

## SURGICAL HISTORY:

Appendix     D&C     Ear Surgery     Gallbladder     Heart Surgery     Heart Stent  
 Hysterectomy     Joint Replacement     Nasal Surgery     Prostate     Thyroidectomy     Tonsils/Adenoids  
 Other \_\_\_\_\_  
 No Prior Surgery

Complications with anesthesia? \_\_\_\_\_

## CURRENT MEDICATIONS:

Do you take aspirin daily?  Yes  No  
List all the medications you are currently taking. Include over-the-counter, herbal and medications that you take only occasionally.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Medications prescribed for current complaint: \_\_\_\_\_

Are you allergic to any medication?  Yes  No If yes, please list: \_\_\_\_\_

## PHYSYCOSOCIAL HISTORY:

Pediatric only: Are immunizations up-to-date?  Yes  No

Do you consume alcohol?  Yes  No If yes, how much/often? \_\_\_\_\_

Tobacco Use:  Current  Former  Never If yes:  Smoke  Chewing Tobacco?  Smoke Exposure?

Age Started: \_\_\_\_\_ Age Stopped: \_\_\_\_\_ How much and how often? \_\_\_\_\_

Do you take recreational drugs (cocaine, marijuana, etc.)? \_\_\_\_\_

Are you pregnant?  Yes  No

Height \_\_\_\_\_ Weight \_\_\_\_\_

What kind of work do you do? \_\_\_\_\_

## FAMILY HISTORY:

Do you know of any inherited diseases or bleeding disorders in your family? \_\_\_\_\_

**PATIENT SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**PLEASE COMPLETE BOTH SIDES**

## WELLENDORF ENT

**REVIEW OF SYSTEMS:**

Please put an "X" on the line to indicate whether you presently have any of the following symptoms.

|             |                               |                                   |   |
|-------------|-------------------------------|-----------------------------------|---|
| GENERAL     | Fatigue _____<br>Fever _____  | Weight Gain _____<br>Chills _____ | Daytime Sleepiness _____<br>Weight Loss _____ |
| EYES        | Eye Pain _____                | Watery/Itchy Eyes _____           |   |
| ENT         | Change in Vision _____        | Hoarseness _____                  | Difficulty Swallowing _____                   |
|             | Ear Pain _____                | Hearing Loss _____                | Nasal Congestion _____                        |
|             | Ringing/Sounds in Ears _____  | Sinus Pain/Pressure _____         | Sleep Apnea _____                             |
|             | Snoring _____                 | Sore Throat _____                 |   |
| CARDIAC     | Chest Pain _____              | Rapid Heart Rate _____            | Irregular Heart Beat _____                    |
|             | Leg Swelling _____            |                                   |   |
| RESPIRATORY | Shortness of Breath _____     | Cough _____                       | Wheezing _____                                |
|             | Coughing Blood _____          |                                   |   |
| GI          | Heartburn _____               | Difficulty Swallowing _____       |   |
| GU          | Frequent Urination _____      | Painful Urination _____           |   |
| SKIN        | Rash _____                    | Pigmentation Changes _____        | Hair Growth Changes _____                     |
|             | Hives _____                   | Itching _____                     |   |
| NEURO       | Seizures _____                | Headache _____                    | Passing Out _____                             |
|             | Dizziness _____               |                                   |   |
| MSK         | Joint Pain _____              | Muscle Pain _____                 |   |
| ENDO        | Feel Cooler than Others _____ | Feel Warmer than Others _____     |   |
| PSYCHE      | Depression _____              | Mental Health Problems _____      |   |
| HEME/LYMPH  | Night Sweats _____            | Bleeding Problems _____           | Easy Bruising _____                           |
|             | Swollen Glands _____          |                                   |   |
| ALLERGY     | Sneezing _____                | Throat Dryness/Itching _____      | Environmental Allergy _____                   |
|             | Post Nasal Drip _____         |                                   |   |

Please list more details about your ears, nose and throat problems below:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### HIPAA RELEASE FORM

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

If we are unable to reach you, may we leave a message regarding test results, upcoming appointments, etc.? Yes / No  
 If yes, number to leave message: \_\_\_\_\_

With whom may we speak regarding your medical care (i.e. spouse, parents, grandparents, children)?

Name \_\_\_\_\_ Phone \_\_\_\_\_

Name \_\_\_\_\_ Phone \_\_\_\_\_

**Signed** \_\_\_\_\_ **Date** \_\_\_\_\_

Notice to Patient: By signing below, I acknowledge that I have received a copy of Wellendorf ENT Privacy Practices.

Printed Name of Patient \_\_\_\_\_ Date \_\_\_\_\_

Signature of Patient or Patient's Representative \_\_\_\_\_

Printed Name of Patient's Representative (if applicable) \_\_\_\_\_ Relationship to Patient \_\_\_\_\_

Office Use Only:  
 Account# \_\_\_\_\_

**PLEASE COMPLETE BOTH SIDES**

## FINANCIAL POLICY

Thank you for choosing Wellendorf ENT for your Ear, Nose and Throat needs. We are dedicated to providing exceptional care and service to you and regard your complete understanding of your financial responsibilities as an essential element of your care and treatment. As a courtesy to you, we will bill all medical claims with your primary and secondary insurance plans, based upon your authorization to release your plan's benefits to us. All claims are filed within standard HIPAA guidelines. Please review below and contact us if you have any additional questions.

**Proof of Insurance:** We ask that you bring your insurance card at the time of your visit. This is to ensure we have your most recent insurance information to accurately submit your claim.

**Referrals & Authorizations:** If your insurance requires a referral or an authorization, it must be in place prior to your appointment or you may be asked to reschedule your visit. It is ultimately the responsibility of the patient / parent / legal guardian to contact your primary care physician (PCP) to obtain a referral, if required. Please contact your insurance company if your plan requires prior authorization to be seen. If you are referred beyond Wellendorf ENT, it is also your responsibility to contact your insurance company to see if they contracted with your plan.

**Co-Payment:** If your insurance requires a co-payment, **it is due at the time of your visit.** You may be asked to reschedule your appointment if the co-payment cannot be collected at the time of service. Co-insurance and deductible payments will also be collected at the time of service, when known. We accept cash, checks and all major credit cards. There is a \$30.00 service charge for returned checks.

**Insurance:** Your insurance policy is a contract between you and your insurance company. Wellendorf ENT is not involved. It is your responsibility to be aware of your insurance plan coverage, eligibility, deductibles, co-insurance and benefits provisions.

**In-Office Procedure:** In order for the physician to evaluate and/or treat your condition, he/she may need to do a procedure or use an instrument that your insurance classifies as a "surgical procedure." Some of these types of diagnostic procedures, such as fiberoptic laryngoscopy and endoscopy, may be classified this way and could be applied to your deductible or co-insurance as an out-of-pocket expense to you, if applicable. This amount is determined by our insurance plan benefits and varies between plans.

**Additional Testing:** Please note if you require radiology (such as a CT scan), or audiology services (such as a diagnostic hearing test), this is also billed to your insurance company but may require additional co-payments, referrals and could be applied to your deductible or co-insurance as an out-of-pocket expense to you.

**Surgical Procedure:** If you require a surgical procedure (non-office procedure), please note you will receive separate billing statements from the hospital, surgeon(s) and the anesthesia department. Pre-payment will be required on all surgical procedures. Payment plan option is available at [www.carecredit.com](http://www.carecredit.com) on all surgical and office procedures.

**Post-Surgical Visits:** Office visits after surgery that are related to that surgery and are within the "global period" (specific number of days after surgery) are included in the surgical charge and will not require an additional co-payment or referral. If your visit with us falls outside the global period, standard billing practices apply.

**Delinquent Account:** If your account is over 90 days past due, you will receive two letters approximately twenty days apart stating your account is past due. Partial payments will not be accepted unless otherwise negotiated. Please be aware that if a balance remains unpaid, we may refer your account to a collection agency and you and your immediate family members may be discharged from this practice. If this is to occur, our healthcare providers will only be able to treat you on an emergency basis.

**Missed Appointments:** We understand that occasionally a patient cannot make a scheduled appointment. We ask that you call our scheduling line (888-339-4368) to cancel your appointment at least 24 hours in advance.

I have read the financial policy from Wellendorf ENT and I agree to be bound by its terms. I also understand and agree that such terms may be amended from time-to-time by the practice.

\_\_\_\_\_  
Signature of Patient or Responsible Party if a Minor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Please Print Name of Patient

\_\_\_\_\_  
Date of Birth

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## INVITATION TO PATIENT PORTAL

We are required to ask everyone for an email address so you may access your patient portal.

If unable to provide this, please mark below.

Patient Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Unable to provide at this time \_\_\_\_\_

Signature: \_\_\_\_\_

**PLEASE COMPLETE BOTH SIDES**